

New Online Videos!

October 2016 NFIP Changes



The National Flood Insurance Program continues to undergo change. Some of the change is aimed at providing a better customer experience for policyholders while other changes continue the implementation of the Biggert-Waters Flood Insurance Reform Act and the Homeowner Flood Insurance Affordability Act. This new series of short videos explains the key elements of changes to the NFIP that are effective October 1, 2016.

What You Will Learn

This series is presented in five short video segments. Watch them all or just those you'd like to review. The series covers the following topics:



Segment One:

Introduction and Clear Communication of Risk



Segment Two:

Preferred Risk Eligibility – AR & A99 Zones



Segment Three:

Reinstatement of Lapsed Coverage and Claims Reporting Requirements



Segment Four:

Cancellation and Refund Procedures



Segment Five:

Endorsements, Cancel/Rewrites and New Business Procedures

Suggested Additional Reading

FEMA periodically issues [WYO Program Bulletins](#) related to legislative changes and clarifications to the NFIP Flood Insurance Manual. FEMA recently published [Bulletin w-16071 – April 1, 2017 Program Changes](#).

Free Online Flood Insurance Courses

The NFIP offers free online courses covering basic and advanced flood insurance topics through the FEMA Emergency Management Institute's Independent Study Program. Visit the NFIP Training pages for [agents](#) or [claims adjusters](#) for course details, or view this [list of NFIP courses](#) offered through the Independent Study Program.

Go to the October 2016 NFIP Changes Video Series

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